

## Privacy Policy

### Who are we

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'We' are Safe Buying Experience Limited, Company Registration Number: 06225139. We are registered under the Data Protection Act 1998, number Z1188994. We are not a law firm or estate agents. We provide this website to accredited and subscribing developers to display properties they are marketing.

### Summary

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We are committed to the protection of your privacy. The following paragraphs set out how we use the information submitted and collected about you through [www.safebuyingabroad.com](http://www.safebuyingabroad.com) (the "Web-Site") so please read this carefully. By using the Web-Site and any services we offer by means of the Web-Site, you agree to be bound by this policy in respect of the information collected about you through the Web-Site.

Broadly, we use the information gathered from and about you both to assist our partners and accredited developers to provide a tailored made service for you and to help improve the services we offer through the Web-Site.

Should you have any questions about this policy or how we use the information you submit, we would be pleased to hear from you. You can submit your query by emailing us at [enquires@safebuyingabroad.com](mailto:enquires@safebuyingabroad.com).

### Collection of Personal Information

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When you access the Web-Site or register for the services provided via the Web-Site, you may be asked to provide certain information including your name, address and a contact number. We may also collect information about how you use the Web-Site. We may also gather information from any correspondence (written or otherwise) that you have with us. This information will allow us to provide you with a better service and put you in contact with the appropriate contact for the property or service in which you are interested.

We would also bring to your attention that we may use your information to contact you for your views on our services and to notify you occasionally about important changes to our services. Should you wish not to be contacted in the future, please let us know by emailing us at [enquiries@buysafelyabroad.com](mailto:enquiries@buysafelyabroad.com).

Identifiable information relating to you will be generated through, among other means, the following:

#### Emails

Any information that you email to us is recorded by us and, where appropriate, is sent to the accredited developer whose property you are interested in. This assists the developer in providing you with a personal and time-efficient service.

#### Registering on-line

If you register on-line with us, we will save your details and use them to enable us to personalise the service we offer.

### Access to your information

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We will retain the personal information that you send to us or that we collect about you. In addition, our partners and accredited developers may be passed this information in order to contact and provide you directly with the information and service you require. By using such services you consent to us providing your information to these parties. Such parties' use of your personal information is determined by their own privacy policies. We are not responsible for the privacy policies and practices of any other websites or organisations, even if you access them using links from this Web-Site or if you can use our services from them.

We would recommend that you check the policy of each website that you visit via our Web-Site to ensure that you satisfy yourself of their policies before providing any personal information.

If you have so consented, we may provide any of the information we collect to certain third parties who provide products or services that we think may be of use or of interest. If at a later date you decide you do not want to be contacted by such third parties, you can contact us at [enquiries@safebuyingabroad.com](mailto:enquiries@safebuyingabroad.com).

If our business enters into a joint venture with or is sold to or merged with another business entity, your information may be disclosed to our new business partners or owners.

We will not otherwise distribute, disclose or sell your information to any third party without your permission unless we are required to do so by law.

### ***Amending or accessing your details***

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Registered users can update or amend their information by accessing the “your details” page once signed in.

Non-registered users in addition to registered users of the Web-Site can request we provide them with a copy of the personally identifiable information we hold via [enquiries@safebuyingabroad.com](mailto:enquiries@safebuyingabroad.com). You may ask us to make any necessary changes to ensure that such information is accurate and kept up-to-date. We may charge a small administration fee to cover the data search, preparation and delivery.

### ***Information Security***

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The computers that store your information are kept in a secure location and we maintain secure firewalls and other measures to restrict electronic access. We follow strict procedures to ensure that your personal information is not destroyed, damaged or disclosed to a third party without your permission (subject to disclosure to the appropriate partners and developers, as outlined in the “Access to your Information” section above) and to prevent unauthorised access to such information.

Only employees who need information to perform a specific job are granted access to personally identifiable information related to you. We may need you to answer or comply with our security checks before we disclose or discuss information with you.

Your information will not be transferred outside of the European Economic Area.

We will retain your information for a reasonable period or for as long as is required by law.

### ***Tracking***

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As per other website providers, our servers automatically record information about the volume and characteristics of our Web-Site traffic. We use log files to build pictures of how our site is used that help us to monitor and improve the service. We cannot identify you from your log files.

### ***Policy Changes***

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We may change this policy from time to time as we add new services or features or in response to changes in the law or our commercial arrangements. Any changes to this policy will be posted on this page.